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For information or application, contact:

Ed Standtke Tarpon Springs Memorial Ambulance Service 301 East Lemon Street Tarpon Springs, FL 33589 813/937-0828

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LETTERS

Cover Hysteria



I wish to bring to your attention some implications projected by the cover of the March 1987 issue of *jems*. The article, "Epidemic Hysteria," was scholarly and provided a timely update for healthcare professionals. The cover, on the other hand, could well have appeared on the front page of the *National Enquirer*. We are sure your intent was not to demean women, nor to use "scare" tactics but that is the initial effect of a portrait of three distraught mature females emblazoned with the label "Mass Hysteria: The Imagined Illness."

I hope you will take this criticism to heart and resume your usual professionalism.

Gail London San Jose, California

As a woman, I resent your March 1987 cover. As a social worker (psychiatric) for many years, some of which were working with the army and Viet Nam vets, I know its not a fair or factual representation. I've come to respect *jems* and Jim Page since coming to work for EMS. This doesn't seem like something *jems* would do.

Betty Hileman, MSW Santa Fe, New Mexico

jems replies: The cover photograph was the idea of our editorial staff, and the models are young women who work for our organization. The article expressly states that

We welcome readers' comments. Write to jems, P.O. Box 1026, Solana Beach, CA 92075

epidemic hysteria is most common among young women, and uses high school cheerleaders as the case study. Perhaps we erred in using "mature females" (average age 24) instead of actual teenagers for our models, but we do feel we accurately depicted the article's emphasis on young women. On the other hand, in retrospect we can see how the cover taken alone could create a different impression than when taken in the context of the article.

One purpose of a cover is to get the reader's attention, and a tool used by almost all designers is exaggeration. We appreciate your comments, and in future cover designs we will consider the unintended effect such exaggeration might have.

Salary Controversies

I am a paramedic in Alameda County (Calif.), working in San Leandro. I have worked in the prehospital field for over two years and have observed a consistent inequity which I would like to draw attention to.

I have had the opportunity to work with many dedicated EMTs and paramedics, most of whom take their jobs very seriously, and have seen a rare breed of individuals who recommit themselves to a high level of care for their patients daily.

These are young men and women who work long shifts (24 hours) under often impossible conditions and yet are compensated far below what would be considered a "decent" wage in any other industry. The average wage for paramedics new to the field is approximately \$7.00/hour. Paramedics who have worked one to two years can expect an increase of 15 to 30 cents/ hour. The incentive is great for individuals to attempt to compensate for inadequate paychecks by working overtime shifts. These additional hours, combined with the 240 hours per month (10 24-hour shifts) that most of us are already working make for an exhausted workforce.

An ideal system would be one which utilizes well-trained, well-rested, experienced paramedics who feel proud to wear the uniform and who feel they are well paid for a hard day's work. Recently I have initiated a public awareness program which is intended to enlighten Alameda County taxpayers as to how their EMS functions and what role they, as potential patients, can take in improving the expedient delivery of emergency care in their community. Along with

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Edward Pennine (paramedic) I have developed an outline which shows the history of paramedicine in the U.S., why the position of paramedic was developed and what our training consists of.

In doing so, it is our hope that the citizens will support the suggestion to mandate a minimum wage for Alameda County paramedics at the next contract bidding period.

It is a sad reality that all too often those who are most experienced in prehospital care must forsake their chosen vocation because the wage standards are well below what would be considered "reasonable" in most other industries.

Martin Rosen, EMT-P Albany, California

Your article on the common carrier in the March 1987 jems ("Legal File") was very good. Since private ambulance companies are considered common carriers I would like to know more about how wages and hours are calculated. There are as many ways of figuring hours as there are ambulance companies. The company I work for has 48 hour shifts but does not pay for time worked at night from 10:00 p.m. to 7:00 a.m. unless five hours of sleep time are given. The sleep time is figured on a cumulative basis which usually means crews are out working half of the night but get paid nothing. Many people have questions but know of no where to find the answers. Your help in this matter would be greatly appreciated.

Name withheld by request Bakersfield, California

Jack Stout replies: The aforementioned letters raise complex questions regarding the application of "wage and hour" rules to EMS workers. Regardless of the rules, EMTs seem to be getting a raw deal. But perhaps there is more to the story.

An important part of our firm's system status management workshops involves such complex issues as: compensation for on-call crews; different rates of pay for mandatory vs. voluntary overtime; partial compensation based upon per-transport bonus payments; consistent compensation for crews whose hours worked per pay period may vary widely due to the nature of their shift schedule; establishing equal monthly pay among crews working both high productivity, short workweek shifts and those working lower productivity, longer workweek shifts; deliberate use of a variety of shift schedules, with shift bidding by seniority, to provide a range of choices for workers with different personal needs and lifestyle preferences; and related scheduling and compensation issues.

Over the next several months, Todd Stout and I will be completing research for a definitive jems article on EMS shifts, compensation, and rights of workers. The article will include results of a survey we are currently conducting to identify which workers prefer which kinds of shifts and why. Additional research on the (not always consistent) application of "wage and hour" rules, in both unionized and non-unionized firms, will also be included. In the meantime, see "New Standards for Overtime Pay" on p. 32 for some more immediate answers.

EMS Goes Back to School

Thanks for your article "EMS Goes to School" in the January 1987 jems. As a college student interested in possibly starting such a student-operated emergency service on campus, I found it

very informative. The population of my campus is about 4,000 with an estimated 100 ambulance calls a year. I would like to find out more about the necessary requirements and economics of such a system on both large and small campuses. In addition, I would like to find out how well the interaction works out between campus first responder units and ambulance personnel from large cities who do the transporting.

Jeffrey Gornstein Worcester Polytechnic Institute Worcester, Massachusetts

Gary Urbanowicz replies: I am glad to know of your interest in initiating a student-

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